

## TERMS AND CONDITIONS:

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Your POV must meet the U.S. EPA and DOT specifications or regulations. If not, special arrangements must be made. Vehicles cannot contain more than  $\frac{1}{4}$  of a tank of fuel at time of drop off, in order to comply with Federal Maritime Laws. The Car Owner is cautioned with respect to possible damage to the car engine due to changes in temperature. Vehicle's cooling system must be protected with a non-alcoholic permanent type anti-freeze solution testing to minus 20 degrees Fahrenheit (or lower if necessary).

Trucking pick up / delivery dates and vessel sailing is approximate and can in no way be guaranteed. A vessels time of departure and arrival can only be estimated. Please note that if a vehicles arrival is delayed for any reason, Trans Global Logistics UK Ltd will under no circumstances reimburse any claims submitted for rental vehicles.

No party involved in the transportation of the vehicle will accept any responsibility for any auto parts, other than those specified on the inventory. The vehicle cannot be used to carry personal effects and only factory issued items or permanently installed after market items are allowed to be shipped with the vehicle.

The United States Department of Agriculture (USDA) requires all POV's being transported from United Kingdom to the Customs Territory of the U.S. to be free of all soil and agriculture pests, especially the undercarriage. Therefore, it is the responsibility of the customer to assure that the POV is cleaned in accordance, with USDA requirements. All vehicles entering the U.S. are subject to USDA inspection at the port of arrival. No party involved in the transportation of the POV will accept responsibility, in case a POV is inspected by USDA in the U.S. and is found to be in a dirty condition. Any applicable charges thereof, will be for the account of the customer.

In order to perform the U.S. Customs clearance, it is imperative that ALL required documents as noted on page 1, are received by U.S. Agent PRIOR to the vessel arrival in the U.S. There are normally only five free days of storage which begins on the day of vessel discharge (this varies by port and is only approximated). Storage charges will begin on the 6th day and depending on the port of arrival are approximately \$5.00 to \$10.00 per day. If vehicles are not picked up from the pier within 15 days after vessel arrival, the vehicle risks going into General Order. The customer and/or owner of the vehicle will be

responsible to pay for any possible accrued storage charges. Should an incorrect notification address and phone number be provided, Trans Global Logistics UK Ltd nor their agents will accept responsibility for non-notification of vessel arrival. It is the sole responsibility of the customer to provide a correct notification address and telephone number. Should the customer not have an appropriate notification address at time of booking the shipment, the customer understands that it is their responsibility to contact Trans Global Logistics UK Ltd or the US-agent as soon as possible, prior to the arrival of their vehicle in the U.S.

Marine insurance is the type of insurance you need during the shipment of your vehicle. Trans Global Logistics UK Ltd and their agents are acting only as Freight Forwarders / Transportation Service Providers and are not to be held responsible for any loss or damage to any vehicle or contents, or for delay in delivery thereof to destination. They undertake only to use reasonable care in the selection of carriers, transporters, forwarders and others to whom it may entrust the goods for transportation, handling and/or storage or otherwise and Trans Global Logistics UK Ltd is authorized to select such persons as required to receive, forward, transport, store, deal with and deliver the goods, all of whom shall be considered as having been retained by the Car Owner. Trans Global Logistics UK Ltd and/or its agents makes arrangements for the transportation at the risk of the owner/shipper, subject to the conditions of the carrier's Bill of Lading.

Non-running vehicles will not be accepted for shipment, unless prior approval is obtained and the appropriate charges are applied and paid. Trans Global Logistics UK Ltd and/or their agents will not accept liability for any mechanical defects of engine, transmission, clutch, brakes and/or electrical system, which are also not subject to marine insurance. In the event of a breakdown of a vehicle or if the vehicle cannot be started while in Trans Global Logistics UK Ltd custody, the customer/owner of the vehicle will be contacted for his or her instructions. Should the vehicle be taken to a garage where an estimate of repairs are to be made, the owner understands that all charges associated with obtaining an estimate or making repairs will be the sole responsibility of the owner.

No pre-existing damages, concealed loss or minor deficiencies due to normal use, such as hairline scratches, chips, paint cracking, rust and other minor paint damages or other minor damage due to normal wear and tear will be accepted for payment by Marine Insurers.

Trans Global Logistics UK Ltd can provide you with Marine Insurance. The premium rate for full coverage insurance is based on 1.25% of the retail price of the vehicle plus shipping charges. Should you declare a lesser value, and you have a claim, the Underwriters will make deductions "new for old" on repair and replacement costs, in proportion of your declared value. This premium rate is with a \$500.00 deductible policy. Please be sure and check with your insurance company to see if they already have included Marine coverage within your current policy. If you have Marine coverage, please inform your insurance company of the planned shipment. When Marine Insurance coverage is requested, marine insurers are only liable for loss and damage noted on the Dock-Delivery Receipt after discharge and prior to termination of insurance. All claims must be submitted, as per instructions and time frame provided on the marine insurance certificate. Marine Insurance will only be provided if the premium policy is requested and paid for at time of shipment.

Trans Global Logistics UK Ltd or there agents are not responsible for the non-usability / availability of a vehicle and will under no circumstance reimburse any claim submitted for rental vehicles.